



2310 S. Carson St., Suite 2
Carson City, NV 89701
p: 775.687.9939
f: 775.687.9932
NevadaHealthLink.com

BROKER & AGENT ONBOARDING SCHEDULE

August 1, 2013

The Silver State Health Insurance Exchange (Nevada Health Link) would like to invite all Nevada licensed health insurance brokers and agents interested in learning about how they can benefit from working within the new Exchange marketplace to participate in a series of onboarding sessions. Beginning July 24th, brokers and agents are invited to attend a free four week, one hour per week series of informational seminars that will address the process of broker and agent on-boarding. Each session will be presented by Exchange subject matter experts and include ample time for questions and answers.

Where: Silver State Health Insurance Exchange Conference Room
2310 South Carson Street, Suite 3
Carson City, NV 89701

When: 11:00 am to 12:30 pm

Call in information Call In Number: (877) 402-9753
Access Code: 2459998

Materials will be available on the Exchange's [Brokers & Agents](#) web page one week in advance of the meeting. Participants are encouraged to submit questions, comments and suggestions for the upcoming meeting. Deadline for submitting comments to be incorporated into the presentation is three days prior to each meeting.

For those wanting to attend in-person, there is unfortunately limited space at the Exchange. In order to reserve your spot, please R.S.V.P. the following to brokersandagents@exchange.nv.gov:

- Name, Organization, Seminar Date, Request to Reserve Your Spot.

The conference room can seat 50 participants. We will send out a confirmation of your spot no later than the day before the seminar.

Additional sessions may be scheduled. Topics may be moved up or down the schedule.

July 24, 2013	Exchange Overview for Brokers & Agents <ul style="list-style-type: none">• Single streamlined application• Guidelines, Roles and Responsibilities• Shop and compare
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- Working with navigators and enrollment Assistors (how are they paid, trained and prepared)
- Broker of Record & List Billing

July 31, 2013	<p>Enrollment and Payments for Small Business Health Options (SHOP) & Individuals</p> <ul style="list-style-type: none"> • Broker portal; managing clients through the web portal • Individual Open enrollment periods • Individual Special enrollment periods, triggers, length of period, effective dates of coverage • SHOP Employer enrollment and employee open enrollment • SHOP Employer/Employee choice models • SHOP Minimum contribution and participation rates • SHOP Special enrollment periods, triggers, length of period, effective dates of coverage, effectuation of coverage
August 7, 2013	<p>Credits, Penalties, & Taxes</p> <ul style="list-style-type: none"> • Advance Premium Tax Credit (APTC) • Cost Sharing Reductions (CSRs) • Tax Penalties for individuals • Small employer tax credit • Employer responsibility penalty
August 14, 2013	<p>Reporting, Appeals & Other Topics</p> <ul style="list-style-type: none"> • Medicaid/CHIP, Tribal Clients • Reconciliation, Reporting, File Transfers Individuals • How to get assistance • Standalone dental plans • Underwriting • Appeals process; what can be appealed
August 21, 2013	<p>Branding</p> <ul style="list-style-type: none"> • Acceptable use of co-branding • Who can co-brand with Nevada Health Link • Approval process • Compliance enforcement